



09/07/2011

E. WILLIAM KELLOGG

PO BOX 80
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands", written over a circular postmark.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

RICHARD HAVRANEK
42175 ARCADIA PARK ROAD
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands". The signature is stylized with loops and a long horizontal stroke at the end.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

JOHN CASSATA, SR.
PO BOX 60
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffrey Sands", with a stylized flourish at the end.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

CARMAN F. CERIO
PO BOX 107
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands". The signature is stylized with large, overlapping loops.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

BEN TRAFFICANA
PO BOX 151
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

SIOTI M. SMITH
PO BOX 72
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- For carrier pick up of packages, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

RON & LINDA GROSS
PO BOX 124
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

STEVEN K. FISHER
PO BOX 201
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

JERRY WOOD

38387 NYS ROUTE 180
LA FARGEVILLE, NY 13656

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Clayton postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

PETER DOUGALL

PO BOX 150
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Fishers Landing Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

DAVID H. & BONNIE H. RAINES
PO BOX 104
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

ROGER PAOLINI
PO BOX 152
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands", with a stylized, cursive script.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

JOSEPH & CECELIA DIMASCIO

PO BOX 123
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Clayton postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

DANIEL F. WEAVER, SR.
PO BOX 62
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Fishers Landing Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

JOHN J. SKINNER
PO BOX 116
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffrey Sands", with a stylized, overlapping loop structure.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

TERESA A. SMITH
7993 CHERRY VALLEY TPK.
MANLIUS, NY 13104

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

ELTON AND LYNDIA WOOD
PO BOX 231
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the lobby remaining open at the Carter Post Office. The study to close was initiated to determine if effective and regular service can be provided by a more cost-effective alternate service. Expenditures such as salary, benefits, and lease, to name a few would be much larger cost savings when alternate services are available. Reducing hours to part time would require proposing to change the independent post office to a station/branch. We are also exploring the feasibility of centralized delivery.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- We're here to help. Call 1-800-ASK-USPS® (1-800-275-8777) M-F - 8:00am-8:30pm ET Sat - 8:00am-6:00pm ET Sunday - Closed Holidays - Closed except for: Martin Luther King Jr., President's, Columbus, and Veteran's Days, 9:00am - 6:00pm ET.
- The Postal Service is looking into centralized delivery in the Fishers Landing area.
- The Postal Service is required to provide one free form of delivery. When street delivery is not feasible, customers are afforded no-fee PO Box service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

GARY W PRINTY

PO BOX 127
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide one free form of delivery. When street delivery is not feasible, customers are afforded no-fee PO Box service.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- The study to close was initiated to determine if effective and regular service can be provided by a more cost-effective alternate service. Expenditures such as salary, benefits, and lease, to name a few would be much larger cost savings when alternate services are available. Reducing hours to part time would require proposing to change the independent post office to a station/branch. We are also exploring the feasibility of centralized delivery.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffrey Sands", with a stylized, looped design.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

CRAIG PARKER
PO BOX 22
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- The Postal Service is looking into centralized delivery in the Fishers Landing area.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

ROBERT AND JEANNINE CONNOR
PO BOX 85
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about your 911 address. A site visit was conducted and it has been determined that there is adequate parking. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There has been no indication that the business community would be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about the loss of a bus stop at the Post Office. The study to close was initiated to determine if effective and regular service can be provided by a more cost-effective alternate service. Expenditures such as salary, benefits, and lease, to name a few would be much larger cost savings when alternate services are available. Reducing hours to part time would require proposing to change the independent post office to a station/branch. We are also exploring the feasibility of centralized delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

BONNIE BORRELLO

PO BOX 12
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about your 911 address. Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).
- You expressed a concern about your 911 address. USPS representative contacted customer and advised to send in a list of contacts and phone numbers of any parties that have an interest in being considered as a centralized delivery unit site.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

THOMAS NULTON
PO BOX 452
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Clayton postmaster for more information.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There has been no indication that the business community would be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Fishers Landing Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about reducing/alternating the number of hours the post office operates. The study to close was initiated to determine if effective and regular service can be provided by a more cost-effective alternate service. Expenditures such as salary, benefits, and lease, to name a few would be much larger cost savings when alternate services are available. Reducing hours to part time would require proposing to change the independent post office to a station/branch. We are also exploring the feasibility of centralized delivery.
- You expressed a concern about your 911 address. The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
- You inquired about the hours and services that will be provided by the CPO. The proposal is to provide delivery services via a rural route. Contract Postal Units are awarded competitively. The Fishers Landing area has very few businesses; and they are seasonal. Centralized Box Unit delivery is an option we are exploring, which would be serviced by the rural carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands". The signature is stylized with large, overlapping loops for the first part and a more fluid, cursive end.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

ELTON AND LYNDA WOOD
PO BOX 231
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Clayton postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

BARRY CHALK
PO BOX 65
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Fishers Landing Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about reducing/alternating the number of hours the post office operates. Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffrey Sands", written over a circular postmark.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

DAVID E. PARKER
PO BOX 75
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the limited hours of operation at the Post Office. A site visit was conducted and it has been determined that there is adequate parking. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

PRUDENCE MATTHEWS

PO BOX 456
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Clayton Post Office. Special assistance will be provided as needed.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Clayton postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

THE FAIDLEY'S
PO BOX 51
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the limited hours of operation at the Post Office. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

DAVID MASON
PO BOX 32
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the limited hours of operation at the Post Office. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

ROYAL R. STETTINIUS

PO BOX 145
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands", with a stylized flourish at the end.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

LAURA & HOWARD FEDDELER

PO BOX 130
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Clayton postmaster for more information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Fishers Landing Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

PAMELA P. PEDERSEN

37 RIDGEWAY DR
BROWNSBURG, IN 46112

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- With a workforce that travels 1.25 billion miles on the road each year in support of mail services, a growing fleet of environmentally responsible vehicles and a price structure that suffers \$1 million in added costs whenever gas prices bump up just one penny, the Postal Service is sensitive to concerns for gas prices and travel. We are expanding our options to include centralized delivery services in some locations. We have received a notice of interest from local establishments in your area regarding placement of centralized delivery units within the community, which could minimize the need to travel to retrieve mail.
- Data gathering of customer concerns is an ad hoc task. Comments taken during the community meeting, via US Mail, or by phone call to the contact point listed on the community meeting notice will ensure that concerns are directed to one centralized point of contact.
- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

ROY AND NANCY CHENEY JR.

PO BOX 16
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Clayton postmaster for more information.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Clayton postmaster.
- With a workforce that travels 1.25 billion miles on the road each year in support of mail services, a growing fleet of environmentally responsible vehicles and a price structure that suffers \$1 million in added costs whenever gas prices bump up just one penny, the Postal Service is sensitive to concerns for gas prices and travel. We are expanding our options to include centralized delivery services in some locations. We have received a notice of interest from local establishments in your area regarding placement of centralized delivery units within the community, which could minimize the need to travel to retrieve mail.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
- The Postal Service is required to provide one free form of delivery. When street delivery is not feasible, customers are afforded no-fee PO Box service.
- The study to close was initiated to determine if effective and regular service can be provided by a more cost-effective alternate service. Expenditures such as salary, benefits, and lease, to name a few would be much larger cost savings when alternate services are available. Reducing hours to part time would require proposing to change the independent post office to a station/branch. We are also exploring the feasibility of centralized delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations

30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

TAMMA GOLDNER
104 MANSFIELD DR
CAMILLUS, NY 13031

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. The Postal Service of the future will be smaller, leaner and more competitive. But it will continue to drive commerce, service communities and deliver value. As a self-supporting government enterprise, the Postal Service receives no tax dollars. It relies solely on the sale of postage, products and services to pay for operating expenses. Revenue generation is a matter of business survival.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

HAROLD & MARCIA GREINER
PO BOX 67
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is looking into centralized delivery in the Fishers Landing area.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

MICHAEL R BRAYEN
PO BOX 453
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Ready Post shipping supplies (boxes, tape, bubble wrap, etc.) are typically available at post offices for a fee. The variety of supplies available is partially determined by the amount of products sold over a period of time. For example, some decorative packaging products may only be available in offices that sell in larger volume. Commonly sold products should be restocked accordingly.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

MICHAEL R BRAYEN
PO BOX 453
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service has a variety of alternate access options to consider when looking at a discontinuance study. Contract Postal Units - These units provide full service retail products and services to postal customers at U.S. Postal Service prices. They are housed within a partner facility and are operated and managed by partner employees. Retailers that participate in the Contract Postal Unit program are provided USPS branding rights and signage. A build-out that meets postal regulations is required. Partners are limited to selling only USPS products and services. Contract Postal Unit partners are compensated based on performance. Operating a Contract Postal Unit increases foot traffic and provides additional customer convenience. Those interested in becoming a USPS Contract Postal Unit partner can Email us at AlternateAccess@usps.gov for more information. Village Post Offices performs the following "limited" functions: Sells Forever stamps(sold at face value); Must maintain established quantity and replenish; Provides Priority Flat Rate Boxes and Envelopes through small expedited package service display; Asks Hazmat/Security questions and stamps mailing with stamp provided (training provided by USPS); Exterior Blue collection box provided; PO Boxes (Centralized Box Unit) - Customers retain current PO Box Address; Casing of mail and rental done by carrier; Redelivery by carrier the next day or Customer can retrieve at Main Post Office; Signage on PO Box unit will address issues (rental, contents of box, etc), not the VPO contractor; Interior/Exterior location for boxes (as needed); Exterior signage; "approved postal provider"; Contract with negotiated monthly payment.
- Proposals for free indoor space must be processed through the Postal Service Facilities Service Office. Property owners can submit a proposal, including contact information to Post Office Review Coordinator, Operations Support, 30 Karner Rd, Albany NY 12288
- For the purpose of alternate access, contracts are competitive, so some information is considered proprietary to provide a competitive opportunity to interested parties. Other information is available through Freedom of Information: Requestor needs to reference FOIA/Freedom of Information Act, in letter. Requestor should be very specific about the info requested; i.e. does he want daily, weekly, or annual info, is he requesting lease info, utility info, salaries/benefits, for what timeframe, etc. Note - a request for a "profit and loss statement" is really not applicable since we are a government agency. Submit request in writing to: Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-4541 If preferred, can also FAX request to (202) 268-5353
- The difference between the savings stated in the article dated July 13th and the Economic savings listed in the Proposal are as follows: The Economic Savings includes only the minimum salary for a Postmaster in a Level 11 office, plus benefits and annual lease, less any addition costs incurred for alternate delivery. The amount of 88K stated savings is inclusive of Total Operating Expenses; which include, but are not limited to lease, utilities, salaries, and fringe benefits, including that of back up staff and transportation. In other words, the Economic Savings stated in the proposal is a very conservative figure.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeffrey Sands".

Jeffrey Sands
Manager, Post Office Operations

30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

JERI BRAYEN

PO BOX 453
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- For decades, the Postal Service expanded its national infrastructure to accommodate an expanding nation and increasing volumes of mail. The number of post offices, processing centers, vehicles and employees increased exponentially. But that's no longer the case. Mail volume has been on the decline since 2006, and subsequently, postal revenue. The increased use of electronic communications, economic recession and our obligations to prepay retiree health benefits has created a situation USPS has never faced — the need to adjust its entire infrastructure at every level. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. The Postal Service of the future will be smaller, leaner and more competitive. But it will continue to drive commerce, service communities and deliver value. As a self-supporting government enterprise, the Postal Service receives no tax dollars. It relies solely on the sale of postage, products and services to pay for operating expenses. Revenue generation is a matter of business survival.
- The Postal Service is required to provide one free form of delivery. When street delivery is not feasible, customers are afforded no-fee PO Box service.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the loss of the bulletin board at the Post Office. The Clayton Post Office may have a public bulletin board which may be used to post the same information. Community bulletin boards in Postal facilities have certain restrictions on what can be posted. Additionally, perhaps the Town or the fire house would be willing to erect a bulletin board for community use.
- Many transactions that use to be conducted at the Post Office can be conducted through alternate access channels. This can save trips to the Post Office for the more complex transactions. While lines may be longer at some offices than others, it stands to reason that if there are limited transactions, there is also a decreased workload, which would not support an 8 hour shift.
- The study to close was initiated to determine if effective and regular service can be provided by a more cost-effective alternate service. Expenditures such as salary, benefits, and lease, to name a few would be much larger cost savings when alternate services are available. Reducing hours to part time would require proposing to change the independent post office to a station/branch. We are also exploring the feasibility of centralized delivery.
- Active PO Box customer data is generated from the Webbats program. Fisher's Landing has no-fee PO Box customers that are required to submit proof of residence annually to verify they are still entitled to the no-fee PO Box service. Number of blocked boxes is not an indication of active boxes.
- The Postal Service is required to provide one free form of delivery. When street delivery is not feasible, customers are afforded no-fee PO Box service.
- Revenue units does not mean the same thing as PO Box revenue and is not the basis for proposing to discontinue a Post Office. By regulation, we do not close post offices based solely upon revenue figures. We look at several elements that include office workload, customer demand and availability of alternatives. Finances are a part of the data collected. Consistent application of these metrics gives us an even-handed approach to studying offices around the nation.
- You expressed a concern about why the postmaster position was not filled. All management positions were frozen in anticipation of the reorganization efforts.
- Ready Post shipping supplies (boxes, tape, bubble wrap, etc.) are typically available at post offices for a fee. The variety of supplies available is partially determined by the amount of products sold over a period of time. For example, some decorative packaging products may only be available in offices that sell in larger volume. Commonly sold products should be restocked

accordingly.

- The Postal Service has a variety of alternate access options to consider when looking at a discontinuance study. Contract Postal Units - These units provide full service retail products and services to postal customers at U.S. Postal Service prices. They are housed within a partner facility and are operated and managed by partner employees. Retailers that participate in the Contract Postal Unit program are provided USPS branding rights and signage. A build-out that meets postal regulations is required. Partners are limited to selling only USPS products and services. Contract Postal Unit partners are compensated based on performance. Operating a Contract Postal Unit increases foot traffic and provides additional customer convenience. Those interested in becoming a USPS Contract Postal Unit partner can Email us at AlternateAccess@usps.gov for more information. Village Post Offices performs the following "limited" functions: Sells Forever stamps(sold at face value); Must maintain established quantity and replenish; Provides Priority Flat Rate Boxes and Envelopes through small expedited package service display; Asks Hazmat/Security questions and stamps mailing with stamp provided (training provided by USPS); Exterior Blue collection box provided; PO Boxes (Centralized Box Unit) - Customers retain current PO Box Address; Casing of mail and rental done by carrier; Redelivery by carrier the next day or Customer can retrieve at Main Post Office; Signage on PO Box unit will address issues (rental, contents of box, etc), not the VPO contractor; Interior/Exterior location for boxes (as needed); Exterior signage; "approved postal provider"; Contract with negotiated monthly payment.
- The position of a Postmaster Relief is to substitute in place of a Postmaster of Officer in Charge of and Independent Post Office on their relief and leave days. An office that is consolidated into a station or branch can not be served by a Postmaster Relief under current Labor Relations guidelines.
- The Postal Service by law is authorized to study offices only under certain guidelines. Whether or not following the law is a favorable response, it is our obligation to uphold. We often keep office vacancies open to help us absorb displaced employees from other internal staffing changes or to permit multiple opportunities for training and development of our employees. We believe we have exhausted that need in the region at this time and are considering what we can do with this space.
- We review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. Revenue data is considered for the full year, which includes the seasonal and off season revenue.
- Not all customers will choose to go to Clayton for retail services. Some may choose to go to Alexandria Bay, or LaFargeville, or even Watertown. Some may even choose alternate locations during different seasons. Changing customer habits demand that we evaluate both the number and location of our retail facilities. These factors include a mail volume decline of 43.1 billion pieces nationwide in the span of four years. It also includes a falloff of 200 million customer visits and a decline of \$2 billion in retail transactions at postal-operated facilities as customers continue to demand and embrace access to Postal Service points in non-postal locations and online. That national trend is mirrored in Fisher's Landing, where we see less mail, fewer mailers and reduced revenues. Our revenues for that office in 2010 were \$23,120. This is a decline from \$26,990 in 2009, mirroring a national move away from transactions limited solely to our post offices. Today, nearly 40 million Americans will enjoy the professional services of a rural letter carrier -- considered a post office on wheels for flexibility of services that a rural carrier can provide. We are very proud to offer this service to Fisher's Landing residents who desire regular delivery of mail closer to home. And, for those who elect post office box service but not in Clayton, we can encourage them to visit the online post office box locator at www.usps.com, which shows current box availability, sizes and price. Our online locator service can help individuals select the location of post offices that best suit their regular routines.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992



09/07/2011

BARRY CHALK

PO BOX 65
FISHERS LANDING, NY 13641

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fishers Landing Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide one free form of delivery. When street delivery is not feasible, customers are afforded no-fee PO Box service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Sands", with a stylized, cursive script.

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992